

Travel and Lodging Reimbursement

Effective date: January 1, 2023

This rider is added to the Coverage and exclusions section of your certificate. This rider is subject to all other requirements described in your certificate, including general exclusions and defined terms.

Coverage and exclusions

Travel and lodging expenses

Aetna will reimburse you for travel and lodging expenses when you need to travel at least 100 miles from your primary residence to access covered services because a law or regulation in your state of residence prohibits covered services. The following are covered travel and lodging expenses:

- U.S. domestic travel expenses for the member and the member's travel companion in the 48 contiguous states (coach class air, bus, train or shuttle fares, taxi or ride share fares for local travel)
- Mileage costs, not to exceed amounts permitted by Internal Revenue Service guidelines
- Parking and tolls
- Lodging costs of up to \$50 per night, per member or \$100 per night, total, for the member and the member's travel companion, not to exceed amounts permitted by Internal Revenue Service guidelines

You must submit a travel and lodging claim form to be reimbursed. You will need to confirm travel was necessary because no provider within 100 miles of your primary residence was available to **provide** the **covered services** when you submit your travel and lodging claim form.

You can obtain a travel and lodging claim form, get assistance in locating a **provider**, or get information about these **covered services** including specific eligibility requirements and limitations by calling the toll-free number on your ID card.

Aetna will reimburse your covered travel and lodging expenses as described in the schedule of benefits below.

Exclusions

- Expenses for more than one travel companion
- Gasoline/fuel costs
- Car rentals
- Meals, groceries, hotel room service, alcohol/tobacco products
- Personal care/convenience items, (e.g. shampoo, clothing, deodorant)
- Entertainment/souvenir expenses
- Telephone calls
- Taxes
- Tips, gratuities
- Childcare expenses
- Lost wages

Schedule of benefits

This rider is subject to the requirements described in your medical plan schedule of benefits unless otherwise noted below.

Travel and lodging expenses

Description	Amount
Travel and lodging reimbursement	100%, no deductible applies
Limit per year	\$3,000

Aetna Concierge Hotline

The Aetna Concierge hotline can help answer questions about your specific situation. The hotline can also provide support in languages other than English. Call at 1-833-359-0121 or log on to www.Aetna.com.